GM Map Update Install from USB

Your vehicle must be turned on for the map update to install. The map update process takes about 50 minutes. You can drive your car while the map is updating, but navigation and weather will be unavailable while the map update is loading. You can turn off your vehicle during the update if needed and it will resume when you start the vehicle again. If you have any other USB device connected, remove it before beginning these instructions.

1. Insert the USB stick into any available USB slot in the infotainment system or center console.
2. The navigation system will recognize the USB as a map update and ask whether you would like to update. Touch Update. The navigation system screen will inform you that navigation and weather will be unavailable during the update.
3. Touch Continue. The system will begin updating.
4. When loading is complete, the system will reset and reload the new map. When the reset is complete, the system will display a message saying that the update is complete. At this point, you may again use the navigation and weather functions.

NOTE: If you receive a message indicating there was a missing file error, you may ignore it. This error is a harmless program bug that was identified after product release, it does not impact your map update installation.

To verify that your map was updated correctly:

On the Home Screen, touch Settings
On Settings Screen, touch Software Information. You may need to scroll down to see the “Software Information” option.
Look for the “Map” information. Confirm that the number under “Map” matches the part number of the product you just installed. The part number is an 8-digit number that appears on the packing slip that came with your order.

Please contact HERE Customer Service with any questions: (877) 628-3472